

Energy Phone Scam Quick Response Guide



DO



- Hang up immediately.
- Call the utility at the number on your utility invoice.
- Call local authorities if you suspect you've been scammed.
- Stay informed about current scams.

DON'T



- Disclose account information to callers.
- Never press buttons when directed to do so.
- Pay a bill using a prepaid card when a caller threatens immediate disconnection.